

QUALITY POLICY STATEMENT

I, the M.D. of LDM GROUP, the management team and staff recognize that the responsibility of every employee to ensure that we continue to provide our clients with a superior Quantity Surveying, Project Management, Facilities Management Services in the Built Environment Services.

To this end, we commit ourselves to:-

- *The establishment of an approach and/ or a suitable solution to satisfy the needs and expectations of our clients.*
- *The establishment of the client's and stake holder's needs and expectations.*
- *Establishing, quantifying and specifying the deliverables that will meet these needs.*
- *Selecting, contracting in, or training the most suitably qualified and experienced staff to successfully realize the deliverables.*
- *Selecting and using the most appropriate equipment, systems and methods for the realization of the successful deliverables per project.*
- *Progressively work with the client and stakeholders to ensure the realization of the milestones established per project, up to and including the conclusion of the brief or contract.*
- *Progressively measure the success factors of each milestone with the client and take corrective action where necessary*

We further commit ourselves to the implementation and maintenance of a Quality Management System complying to ISO 9001:2015 QMS, and to the improvement of our business by the regular review of our Quality Management System and keeping abreast with the latest technology in our fields.

	09/01/2018
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Ashley Ruiters
MANAGING DIRECTOR
LDM GROUP

Date